

FRESNO, CALIFORNIA

CLASS SPECIFICATION

SENIOR PARKING CONTROLLER

FLSA STATUS:

Non-Exempt

CLASS SUMMARY:

The Senior Parking Controller is the second level in a two level Parking Controller series. Incumbents are responsible for patrolling an assigned area to enforce parking regulations, ordinances, and laws through the issuance of parking charges and citations, assist the public with questions regarding parking and related traffic regulations, observe and report faulty parking meters and report need for repair or maintenance of parking facilities and serving as a lead worker.

The Senior Parking Controller is distinguished from the Parking Controller by its responsibility for serving as a lead worker to other employees. The Senior Parking Controller is distinguished from the Parking Supervisor, which has first-line supervisory responsibilities.

TYPICAL CLASS ESSENTIAL DUTIES: (These duties are a representative sample; position assignments may vary.)

**FRE-
QUENCY**

1.	Makes work assignments, oversees the work of other staff, trains, prepares reports, and performs administrative tasks in the absence of the supervisor.	Daily 10%
2.	Enforces parking laws and issues citations for violations; collects supporting photographic evidence as required.	Daily 20%
3.	Locates abandoned vehicles via citizen complaints and patrol activities.	Daily 20%
4.	Provides public assistance by explaining laws and violations; providing directions/guidance to various locations; locating lost parked vehicles; providing information on where and how to park in certain areas; communicating fees and rates for violations and/or other applicable issues.	Daily 10%
5.	Identifies and implements legal authority and procedures for the towing of vehicles which are inoperable, abandoned, have expired registration, are blocking construction, have exceeded outstanding violation limitations, and/or meet other established criteria.	Daily 10%
6.	Identifies and implements the installation of immobilization device (boot) to vehicles which have exceeded violation limitations.	Occasion- ally 5%
7.	Prepares and maintains a variety of administrative forms and reports related to vehicle maintenance, patrolled/chalked areas, 72-hour violations, uniform requests, towing, and/or other applicable issues.	Daily 10%
8.	Reports crimes, hazards, fires, signage, traffic issues, fallen trees, and/or other applicable items; provides related assistance at accident scenes.	Daily 5%

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9.	Identifies and reports faulty parking meters, physically inspecting meters for damage during patrol, and following up on service requests.	Daily 5%
10.	Provides traffic control and enforces applicable laws during sporting and special events.	Daily 5%
11.	Appears at administrative hearings regarding citations on appeal.	Occasion- ally 5%
12.	Contact police personnel to verify status of suspicious vehicle when necessary.	As Required
13.	Performs other duties of a similar nature or level.	As Required

Training and Experience (positions in this class typically require):

- Two years of experience as a Parking Controller is required;
- OR
- An equivalent combination of education and experience sufficient to successfully perform the essential duties of the job such as those listed above.

Licensing Requirements (positions in this class typically require):

- Basic Class C License

Knowledge (position requirements at entry):

Knowledge of:

- Customer service policies, principles and practices;
- Applicable Federal, State and Local laws, codes, ordinances, policies, procedures, rules and regulations;
- City streets;
- Mathematical concepts;
- Recordkeeping principles and practices.

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Skills (position requirements at entry):

Skill in:

- Prioritizing and assigning work; detail oriented and ability to multi-task
- Training employees in proper work methods
- Using computers and applicable software applications
- Reading and comprehending maps
- Providing customer services
- Safe operation of motor vehicle
- Interpreting, applying and explaining applicable laws, codes, ordinances, policies, procedures, rules and regulations
- Dealing tactfully with difficult people both telephonically and in person
- Preparing and performing mathematical calculations
- Preparing, analyzing, and maintaining operational records
- Communication, interpersonal skills as applied to interaction with coworkers, supervisor, the general public, business, organizations, elected and appointed officials, media, etc. sufficient to exchange or convey information, give/receive work direction

Physical Requirements:

Positions in this class typically require: feeling, finger dexterity, grasping, hearing, repetitive motions, seeing, talking, bending, kneeling, lifting, reaching, standing, stooping, walking, balancing, climbing, crawling and crouching.

Very Heavy Work: Exerting up to 100 pounds of force occasionally, and/or in excess of 50 pounds of force frequently, and/or in excess of 10 pounds of force constantly to move objects.

Incumbents may be subjected to moving mechanical parts, electrical hazards, vibrations, fumes, odors, dusts, poor ventilation, adverse weather conditions, environmental hazards, gasses, chemicals, oils, work space restrictions, inadequate lighting and intense noises.

Note:

The above job specification is intended to represent only the key areas of responsibilities; specific position assignments will vary depending on the business needs of the department.

Classification History:

Draft prepared by Fox Lawson & Associates (LM)

Date: 12/2007

Reviewed by the City of Fresno

Date: 5/2008